

Corporate and Social Responsibility (CSR).

As a responsible, independent, family-owned company, we believe that the long-term future of our business is best served by respecting the interests of all our stakeholders, customers, suppliers, employees and the wider community.

The health and safety of our staff is of the highest priority and cannot be compromised. Our objective is to have a workplace free of incidents and injuries and our Health and Safety Policy is being constantly reviewed and adjusted where appropriate to achieve this aim.

Recognising that our activities can impact on the environment, we have formalised an Environmental Policy which seeks to mitigate these effects and positively work towards achieving sustainable development by setting standards in environmental care.

Roofline actively encourages close bonds with our supplier network and has a high selection criteria. This includes the health and safety aspects of a product and service, as well as environmental impact, performance and sustainability. Our supply chain partnerships have consistently proven to demonstrate a positive difference to both Roofline and its clients across all aspects of our business.

We are committed to ensuring that our business is conducted in all respects according to rigorous ethical, professional and legal standards.

Roofline endeavour to provide lifelong career opportunities, good working conditions and equal opportunities to every employee and to maintain the team spirit and motivation that has allowed the group to continue to grow.

We strive to be a good corporate citizen and recognise our responsibility to work in partnership with the communities in which we operate.

We recognise that CSR is fundamental in the way we do business. Through our day to day activities we continue to remain aware of the needs of our employees, marketplace, community and the environment.

Our business is driven by shared beliefs and values which ensure the commitment of all those involved to everything we do. We are constantly striving to provide our customers with a service hallmarked by integrity, quality and care and believe that professionalism, high ethical standards, accountability, remain law abiding, being people driven, and striving for excellence in everything we do are the key principles on which our day-to-day business practice is based.



Signed:

Dated 11/11/2024

Roofline (London & Home Counties) Ltd Chairman & CEO

Version Number	Author	Date	Approver	Comments
1.0	Steve Marsh	08/03/2013	M Jones	Document Control Introduction
1.1	Steve Marsh	12/09/2013	M Jones	Revision to include letterhead
1.2	Steve Marsh	08/01/2014	M Jones	Revision to include 2014 Update
1.3	Sophie Williams	09/06/2014	M Jones	Updated Logo
1.4	Sophie Williams	19/08/2015	M Jones	Annual Review
1.5	Frank Penfold	07/09/2017	M Jones	Annual Review
1.6	Maria Williams	09/03/2017	M Jones	Updated Logo
1.7	Maria Williams	08/02/2018	M Jones	Updated Logo
1.8	Maria Williams	11/12/2018	M Jones	Document Review
1.9	Maria Williams	29/11/2019	M Jones	Annual Review
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